

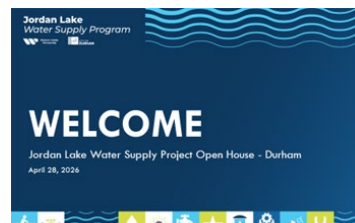
## April 2026 Open House Events Summary

### Overview

The purpose of the open house events was to inform the public of the current status of the Jordan Lake Water Supply Program and provide opportunities to receive feedback. The plan below outlines the tasks and working schedule to ensure the events are successful.

### Dates, Locations and Times

- **Tuesday, April 28 | 5:00–7:00 PM**  
Presentation Times – 5:30 pm and 6:15 pm  
City of Durham Department of Water Management – Compliance Services Facility  
Training Room  
6605 Farrington Road  
Durham, NC 27517
- **Thursday, April 30 | 6:00–8:00 PM**  
Presentation Times – 6:30 pm and 7:15 pm  
Chatham Community Library  
197 NC 87  
Pittsboro, NC 27312



### Public Notifications

The open house events were advertised using numerous methods including:

- Emails and telephone calls to close in neighbors
- Direct postcard mailings to study area residents
- Emails to project lists
- News releases
- Partner and project web sites and social media channels

### Format

Upon arriving, everyone signed in and received a fact sheet with current project information. Instructions were given on how to engage during the open house. Signing in with an email and mailing address ensured the information would be added to the project communication list. Attendees were also polled about how they learned of the meeting

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and the majority indicated receiving a notification by email and/or receipt of the post card by direct mail. A few mentioned they heard through word of mouth.

Both events followed a two-hour, drop-in style format. Information boards were displayed with content and images illustrating various project details and phases. Included was an area dedicated to potential easement needs. City of Durham staff and project consultant team members were available to answer questions. The easement area also included opportunities to view specific easement locations by computer. Twice during each event, attendees were gathered for a presentation that focused on the project's status, schedule and upcoming associated activities. Following each presentation, attendees participated in a question-and-answer session. A comment section was dedicated to receiving feedback through written comment forms and discussion with staff.

### April 28, 2026 – Durham Compliance Services Center Input

A total of 18 residents attended the first open house. Questions and comments regarding the site, construction activities, and plant operations were discussed following each presentation and are captured below.

#### Site Topics

- What is the acreage and land use for the WTP site?
- Where is the facility located? Are there plans for expansion?
- What about sidewalks, access points, and other areas of improvements around the WTP site. Will there be impacts to surrounding neighbors? It will be helpful to note how there are impacts to people around the sites.

#### Construction and Plant Operations Topics

- Explain the new transmission pipeline in relation to existing utilities and if there are any conflicts with them in the area. What will the impact be from the transmission line?
- Is the water transmission pipeline along Farrington Rd aerial or underground?
- How large is the transmission line?
- How loud will the construction and plant operations be for neighbors?
- Will there be a noise barrier between I-40 and the plant?
- Will there be a noise barrier between the plant and homes backing the plant?
- Will traffic noise from I-40 be heard more?
- Have the contractors been selected?

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- When will there be traffic impacts when the pipeline is being installed? Will there be road closures?
- Will there be blasting during construction?

### April 30, 2026 – Chatham Library Input

A total of 10 residents attended this meeting. Following the presentation, questions and comments focused on the impacts to Jordan Lake, pump station aesthetics and construction activities.

#### Jordan Lake Intake Topics

- Currently there are drought conditions and how does this impact the lake intake?
- Is the Cary Intake still operational and will this intake be similar to the one that Cary has installed in the lake?
- It is understood that the Vista Point unit of the Jordan Lake State Recreation Area will get some enhancements. Will there be other benefits to Chatham County? Is there a plan to provide water to TriRiver Water Customers?
- The neighborhood has mostly well water. Will taking this much water from the lake impact the wells? What, if any, are the impacts for those with wells?

#### Raw Water Pump Station Topics

- What is the expected height of the Pump Station?
- Is there an opportunity to see what the outside of the Pump Station will look like?
- The lighting in the Seaforth Landing neighborhood is very dark and it will be nice to have aesthetic improvements that will improve the neighborhood. Are there community input opportunities for deciding those aesthetics?

#### Construction Topics

- What are the anticipated hours of construction? Will the neighbors be notified in advance for changes from normal working hours?
- When will the pipeline part of the construction start? When will it be completed?
- Will the construction trucks be limited to Seaforth Rd? What is the construction route (which roads will definitely be used)? There is a high school on Pea Ridge Rd and they're concerned that the road is too narrow to accommodate high construction traffic. Leaving Pea Ridge Rd as is will be smarter.
- Can 18 wheelers pass safely through Pea Ridge Rd, with the high school, teen drivers, and without impact to driveways?

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- Can the roads be widened before construction?
- What measurements will be taken to ensure safety while driving?
- Will the roads be repaired after construction?
- Previous plans noted a new fire hydrant at Pea Ridge and Seaforth Drive. Will this still be installed given that the plans for the Transmission pipeline have changed from finished water to a raw water line?
- Have the officials considered there is overbuilding in the area? Has another development been considered?

### Next Steps

The WIP team will continue to communicate with the affected public to bring awareness to the project process. The presentation and information boards shared during the meetings will be posted to the project website. Additional FAQs will be posted on the website in response to the feedback received during the meetings.